



Policy Statement

The massage therapy given here is for the purpose of deep relaxation, stress management, and reduction of muscular tension using relaxation and therapeutic techniques and modalities in accordance with the scope of practice outlined by the Florida Board of Massage. We do not diagnose illness, disease, or any other physical disorder. We do not prescribe medications or perform spinal manipulations.

We reserve the right to refuse service to those under the influence of alcohol or drugs.

We respect and serve all clients regardless of age, gender, race, national origin, sexual orientation, religion or political affiliation.

Appointment Policies

To ensure you receive your full session we recommend you arrive approximately 5-10 minutes early. Beverages are provided in the waiting room for your convenience and hydration.

Clients must be 18 years or older to receive any treatment, or have consent of a parent or legal guardian in order to receive service. A form will be provided at the time of the first visit. Parents/legal guardians are welcomed to sit in on sessions with their minor.

Cancellations, No-Shows, and Late Arrivals

We require a 24-hour notice for cancellations. If you are within the 24 hour period for your session you are considered "confirmed". If cancellation notice is not received before this 24-hour period you will be charged the full price of the session.

Likewise, if you do not show up for your session you will be charged the full price of the session. If you no-show twice (2) we will require payment before booking again.

A client arriving late for their scheduled appointment cannot be guaranteed an extension of service.

If the practitioner arrives late the client may either still receive the full time of booked service or discounted service if full service is unable to be given.

If there is a hurricane or other natural disaster sessions may be canceled due to safety or power outages.

Sickness

If you are sick, have a fever, are vomiting, or have children that are ill and need you at home within 24-hours of your scheduled service ***please*** cancel your session. We care about the health of our practitioners and clients. If you show up to your appointment sick we reserve the right to refuse service and your session will be canceled. Fees may apply.

Personal Hygiene

Showering before your treatment is required. Please schedule your session at a time that will allow you to meet this requirement. In keeping with our commitment to cleanliness, safety, and hygiene our equipment is cleaned and sanitized after every service.

Comfort and Consent

Please speak directly with your scheduled practitioner about your service and any conditions or changes that may have occurred in your health. We shall not be held liable for any conditions that may arise after any service. Consent may be withdrawn at any time by either party. Clients are encouraged to continuously communicate boundary requirements and concerns with the practitioner.

For massage you may undress to the extent of your comfort. Draping is provided, and required for the comfort of our clients and practitioners.

Sexual Harassment/Misconduct

All services are non-sexual. If sexual advances or sexual intentions relating to the session are made known the session will be terminated immediately and the client will be dismissed indefinitely. If sexual harassment becomes physical we reserve the right to report the harassment to the appropriate governing authorities. Likewise, sexual innuendos and crass joking/speech is unacceptable and may result in termination of services.

Payment

Payment is due at the time of service unless specified otherwise by your practitioner. Payment is made directly to the practitioner. Acceptable forms of payment are cash, checks, and all major credit cards.

Privacy Policy

What personal data we collect and why we collect it

Comments

When visitors leave comments on the site we collect the data shown in the comments form, and also the visitor's IP address and browser user agent string to help spam detection.

An anonymized string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it. The Gravatar service privacy policy is available here: <https://automattic.com/privacy/>. After approval of your comment, your profile picture is visible to the public in the context of your comment.

Media

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

Contact forms

Cookies

If you leave a comment on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you have an account and you log in to this site, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that

website.

Analytics

Who we share your data with

How long we retain your data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Where we send your data

Visitor comments may be checked through an automated spam detection service.

Your contact information

Additional information

How we protect your data

What data breach procedures we have in place

What third parties we receive data from

What automated decision making and/or profiling we do with user data

Industry regulatory disclosure requirements

I acknowledge that I have read and understood the above policies and my responsibilities as a client, and by signing below agree to abide by them, and give my consent for treatment.

Client Name (Print)_____

Client Signature_____

